

PR.05.0002

QUALITY POLICY

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Selcom Group, a daughter company of Selcom Elettronica founded in 1979, has proven to be a leader in the global market for the creation and design of electronic equipment.

This leadership takes place by consolidating the market shares in which we operate.

Objective achieved by optimizing production costs and equipment, improving the partnership with suppliers, applying continuous improvement methods to all processes

Following the continuous demand for ever higher quality standards and an increasingly excellent level of service, the Management has established the following quality policy:

1. Quality System

Bring the company Quality System to the new standard UNI EN ISO 9001: 2015; for the Automotive sector achieve the IATF 16949: 2016 standard and finally achieve ISO 45001 certification

2. Quality and improvement

Invest in new, more performing equipment suitable for new technologies; insert indicators on the production process for the timely monitoring of information for a correct management of Quality and Service.

3. Customer satisfaction

Maintain a constant relationship with the customer in order to constantly monitor the level of satisfaction and to perceive from the market the level of quality that Selcom Group offers.

Respond to the Customer Complaints promptly and accurately and take the necessary actions to reduce them.

Delivering the products to the Customer in accordance with the agreed terms, maintaining operational continuity according to the ISO 22301 standard "Company security - Operational continuity management systems".

4. Supply chain

Increased involvement of suppliers to reduce defects and comply with delivery terms

by monitoring the performance and growth of their awareness of the role they hold within the corporate Quality Policy pursued by Selcom Group

5. Global quality control

Reduce the Non-Conformities on the Products through the information coming from the controls carried out during the various processing phases.

Implement equipment and testing techniques to guarantee greater product reliability

6. Staff growth and participation

Improve the skills and involvement of corporate Human Resources by encouraging participation and sharing of Quality objectives through training, training, supervision and effective communication.

Castel Maggiore
01/02/2019

CEO
Massimo Milan

